

Member Agency Information



211 CONTACT CONCERN of Northeast Tennessee - A telephone helpline staffed by trained volunteers who provide information & referral, a listening ear to distressed callers, crisis intervention, & daily reassurance calls. Lynn Sorrell, Executive Director, Confidential Location, Dial 211 or (423) 246-2273

American Red Cross of Northeast Tennessee - Emergency Services (Disaster & Service to Armed Forces) Program assists those affected by disaster, coordinate with the community to prevent, prepare for, & respond to disasters, & provide, emergency communications for military families. Glenda Bobalik, Executive Director, 501 South Wilcox Drive, Kingsport, TN 37660 (423) 378-8700

American Red Cross of Northeast Tennessee - Community & Social Services Programs provide targeted community needs-rent/mortgage assistance to reduce homelessness, emergency dental care, life essential prescription assistance, health screenings, school clinic care & international emergency communications.

American Red Cross of Northeast Tennessee - Health & Safety Services Program provides quality training & information to help people respond to emergencies, avoid injury or illness & maintain a safe & healthy lifestyle. Skilled instruction proves this program invaluable to those who have used the skills to save lives.

Big Brothers Big Sisters of East Tennessee - Community-Based & Site-Based Mentoring Program provides at-risk children with friendship, guidance & fun by uniting them with a caring adult mentor – their Big Brother or Big Sister. Rene Griggs, Program Coordinator, 301 Louis Street, Suite 302, Kingsport, TN 37660 (423) 247-3240

Bloomingdale Volunteer Fire Department - Medical First Responder Program provides emergency medical services as licensed First Responders per guidelines set forth by the State of Tennessee & Sullivan County EMS. Gary Free, Chief, 3017 North John B. Dennis Highway, Kingsport, TN 37660 (423) 288-7841

Boy Scouts of America, Sequoyah Council - Youth Development Program teaches participants life-long skills & values. Responsible, caring & productive adults are the result of the Scouting comprehensive methodology. David Page, Scout Executive, 129 Boone Ridge Drive, Johnson City, TN 37615 (423) 952-6961

Boys and Girls Club of Greater Kingsport - Licensed Childcare Program (Afterschool and Summer Care) helps children realize their fullest potential by providing childcare programs which enhance their health, social & educational development.
Lisa Beiharz-Tyler, Executive Director, 1 Positive Place, Kingsport, TN 37660 (423) 230-4160

Boys and Girls Club of Greater Kingsport - Building Successful Adults Program provides a safe environment helping children realize their fullest potential by providing quality programs which enhance health, social & educational development.

Boys and Girls Club of Greater Kingsport - Satellite Programs Building Successful Adults (Cloud, Holly Hills & Riverview sites)

Brown Annex (John R. Hay House) - Offers a special needs facility for male offenders which provides structured residential treatment services for adult felony offenders twenty-four hours a day for offenders who have special needs & would otherwise be incarcerated.
Chuck Walsh, Executive Director, 427 East Sullivan Street, Kingsport, TN 37660 (423) 578-3771

CASA for Kids - Court Appointed Special Advocates Program professionally trains & supervises concerned citizens to serve as Court Appointed Special Advocates, helping to ensure safety & permanency for abused & neglected children. Connie Steere, Executive Director, 317 Shelby Street, Suite 206, Kingsport, TN 37660 (423) 247-1161

Children's Advocacy Center of Sullivan County - Counseling Program provides child victims of abuse with specialized individual/ group counseling, medical exam preparedness, court readiness/support & non-offending caregiver assistance within a child-friendly environment.
Gena Frye, Executive Director, 150 Blountville Bypass, Blountville, TN 37617 (423) 279-1222

Children's Advocacy Center of Sullivan County - Prevention Program works to educate children & adults about the problem of abuse, available resources, & preventative measures that can be taken.

First Tennessee Human Resource Agency - Personal Support Services Program promotes self-sufficiency & prevents institutional placement by providing cost effective in-home care for individuals in threat of harm due to abuse or neglect. Pat Griggs, Personal Support Services / Director, Burlington Park, 2203 McKinley Road, Suite 210, Johnson City, TN 37604 (423) 461-8202

Friends in Need Health Center - Dental Services Program provides affordable dental care to the working uninsured of the greater Kingsport area. Mark Smelser, Executive Director, 1105 West Stone Drive, Kingsport, TN 37660 (423) 246-0010

Friends in Need - Medical Services Program provides affordable medical care to the working uninsured of the greater Kingsport area.

Frontier Industries (Frontier Health) - Offers vocational, employment, residential, developmental & community integration services to individuals who have developmental, emotional, and/or physical disabilities. Mary Fultineer, Division Director, 2017 Stonebrook Place, Kingsport, TN 37660 (423) 224-1417

Girl Scout Council of the Southern Appalachians - Youth Development provides a comprehensive leadership development program that positively impacts girls in grades K-12 by building skills that lead to future success. Sara Hawk, Community Development Manager, 1100 Woodland Avenue, Johnson City, TN 37601 (800) 428-3991

Girl Scout Council of the Southern Appalachians - Outdoor Education provides individual growth for girls in grades K-12 through the development of self-sufficiency skills and awareness of the natural environment.

Girls Incorporated - Core Programs are provided after school & during the summer for girls ages 4–19 that enhance their educational, emotional, occupational & physical development. Julie Short, President/CEO, 1100 Girls Place, Kingsport, TN 37660 (423) 247-2321

Girls Incorporated - Outreach Programs are provided after school & during the summer for girls ages 5-19 that enhance their educational, emotional, occupational and physical development.

Holston Children & Youth Services (Frontier Health) - Student Assistant Programs are designed to prevent alcohol & drug use and/or reduce negative consequences of substance use on educational experiences. Melissa Birdwell, Program Director, 2001 Stonebrook Place, Kingsport, TN 37660 (423) 224-1000

Holston Counseling (Frontier Health) - Substance Abuse Counseling Program (alcohol & other drug programs) provide services to individuals who are experiencing interpersonal, family, employment, or legal difficulties due to substance abuse or dependence. Tony Daston, Program Director, 1570 Waverly Road, Kingsport, TN 37664 (423) 224-1300

Holston Counseling (Frontier Health) - Crisis Response Services (Mobile Crisis Response Team) provides 24-hour crisis intervention counseling & referral services for persons experiencing a psychiatric crisis.

Hope House - Fresh Start Program reaches out with love & support to moms & babies in our community with what they need to grow, succeed & become self-sufficient. Wes Patten, Executive Director, 614 Cedar Court, Kingsport, TN 37660 (423) 239-7994

Hope House - Restart Program assists homeless single pregnant women, as well as, new mothers & their babies with all they need (including housing) to advance scholastically & become financially independent. Hope House helps them ReStart their lives & fulfill their dreams.

Hosanna House (John R. Hay House) - Offers a special needs facility for female offenders which provides structured residential treatment services for adult felony offenders twenty-four hours a day for offenders who have special needs & would otherwise be incarcerated. Chuck Walsh, Executive Director, 427 East Sullivan Street, Kingsport, TN 37660 (423) 578-3771

Kingsport Child Development Center - Sliding Fee Scale/Income Based Childcare Program provides quality childcare/preschool services implementing developmentally appropriate programs meeting the social, emotional & educational needs of all children served at affordable rates for parents/guardians. Cindy Housewright, Executive Director, 118 Clay Street, Kingsport, TN 37660 (423) 392-4675

Kingsport Lifesaving Crew - Emergency Medical, Rescue and Extrication Program provides emergency first responder and vehicle extrication services to accident and trauma victims in the greater Kingsport area. Rusty Rotenberry, Chief, 1800 Crescent Drive, Kingsport, TN 37664 (423) 245-5311

Legal Aid of East Tennessee - Kingsport Domestic Violence Legal Assistance Program provides family stability & safety for victims of domestic violence through court orders. Diane House, 311 West Walnut Street, Johnson City, TN 37604 (800) 821-1312


Link House (Frontier Health) - Program provides food, shelter, crisis intervention, diagnostic & evaluation services, as well as, counseling to adolescents who are neglected, abused, runaway, unruly or delinquent. Christy Mullins, Residential Manager, 433 New Beason Well Road, Kingsport, TN 37660 (423) 288-1828

Literacy Council of Kingsport - Tutoring Program helps adults & children improve their literacy skills or to learn to speak & read English through one-on-one tutoring with trained volunteers. Nada Weekley, Executive Director, 326 Commerce Street, Kingsport, TN 37660 (423) 392-4643

Meals on Wheels of Kingsport - Provides hot nutritious meals & human contact to isolated, incapacitated senior citizens & if appropriate other home-bound, disabled persons to facilitate safe independent living. Bill Lewis, Volunteer President, c/o United Way of Greater Kingsport, 301 Louis Street, Suite 201, Kingsport, TN 37660 (423) 247-4511

Mountain Region Speech & Hearing Center - Speech-Language Scholarship Program provides diagnosis & treatment of speech, language, feeding, & hearing disorders to provide the highest quality care for treatment of speech, language, & hearing disorders regardless of the client's ability to pay. 301 Louis Street, Suite 101, Kingsport, TN 37660 (423) 246-4600

SAFE House (Frontier Health) - Program is a temporary shelter for victims of domestic violence & their dependent children. The shelter is open 24-hours a day, 7-days a week. Other services include information & referral for victims via the 24-hour crisis line, transportation, advocacy, follow-up services & community education. Tina Johnson, Program Director, Confidential Location, Dial 211 or (423) 246-2273



Salvation Army - Social Services Program provides basic human needs without discrimination: clothing, meals, rent, mortgage, utilities & medicine. Salvation Army assists clients in becoming self-sufficient. Major Anthony Baso, Executive Director, 505 Dale Street, Kingsport, TN 37660 (423) 246-6671

Salvation Army - Emergency Shelter Program provides lodging, meals, personal hygiene items, clothing, counseling, job placement, financial planning & survival skills. Long-term care is provided to assist individuals/ families in becoming self-sufficient.

Shepherd Center of Kingsport - Assistance to Older Adults Program provides services such as transportation, medical equipment loan & minor home repairs which enable older adults to remain living independently & safely in their homes. Katherine Scoggins, Executive Director, 132 W. Sevier, Kingsport, TN 37660 (423) 392-4514

Small Miracles Therapeutic Equestrian Center - Scholarship Program for Therapeutic Equine-Assisted Activities (TEAA) that enhances the physical, emotional & cognitive growth of persons with disabilities. Gwen Keeling, Executive Director, 1026 Rock Springs Drive, Kingsport, TN 37664 (423) 349-1111

Small Miracles Therapeutic Equestrian Center - Scholarship Program for Equine-Assisted Learning Positive Youth Development (EAL-PYD) Program enhances the emotional, social & educational development of at-risk youth through therapeutic equine-assisted activities.